



STILLWORK
— CONSULTING GROUP —

Transportation Survey

Welcome to the Frederick County Transportation Survey

Thank you for participating in our survey, which should take about 10 minutes to complete. Your feedback is important and all responses will be kept confidential. Anyone who chooses to submit an email (kept separate from responses) will be entered into a raffle for a \$150 Visa Gift Card as a thank you for participation.

Stillwork Consulting Group is working with the Ausherman Family Foundation and a team of community leaders and residents to examine how people get to work and services in Frederick County. We also hope to recommend ideas for how to expand choice and access to transportation and have included some possibilities. Your survey responses, along with community forums, will help us insure that as many voices as possible are heard.

If you have any questions please feel free to reach out to heidi@stillworkconsulting.com. The deadline for completion of the survey is Wednesday October 27th by 5:00 pm.



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Current Picture

* 1. Please respond to this statement: Overall, Frederick County offers me a lot of transportation choices.

- Strongly agree Somewhat agree Neither agree nor disagree Somewhat disagree
 Strongly disagree

2. Following up to the previous question, why do you feel that way?

* 3. In a typical month, which of the following forms of transportation do people in your household use? (Check all that apply)

- | | |
|---|---|
| <input type="checkbox"/> Car, truck, or van of my own | <input type="checkbox"/> Cab service |
| <input type="checkbox"/> Car, truck, or van ride from a friend or family member | <input type="checkbox"/> Carpool |
| <input type="checkbox"/> Car, van or bus ride from an organization | <input type="checkbox"/> Bicycle or scooter |
| <input type="checkbox"/> School bus | <input type="checkbox"/> Motorcycle |
| <input type="checkbox"/> TransIT (public bus system) | <input type="checkbox"/> MARC train |
| <input type="checkbox"/> TransIT Plus (paratransit bus system) | <input type="checkbox"/> Walking |
| <input type="checkbox"/> Uber or Lyft | |
| <input type="checkbox"/> Other (please specify in the space below) | |

* 4. On a scale from 1 (never used) to 7 (extremely useful), please rate how useful each of these transportation methods are to you. By useful, we mean ease of use for your specific needs. Please check N/A for not applicable.

	1 - never used	2	3	4	5	6	7 - extremely useful	N/A
TransIT	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
TransIT Plus	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Uber or Lyft	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cab Service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Car, van or bus ride from an organization or a volunteer	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Car, van or truck ride from friend or relative	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
MARC train	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Carpool	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

5. What challenges do you face when trying to get places in Frederick County?



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Future Possibilities

A variety of solutions have been proposed to improve transportation access and choice in Frederick County. Here are some ideas that we're trying out. There are a fair number of these because we want to imagine many possibilities.

* 6. Please rank the following ideas (1 being the least useful to 5 being the most):

	1 - least useful	2	3	4	5 - most useful	N/A
Added TRANSIT hours and routes	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Comment:	<input type="text"/>					
Affordable car purchase and repair for those in need	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Comment:	<input type="text"/>					
Bicycle or Scooter rentals throughout the city	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Comment:	<input type="text"/>					
Free or low-cost Uber/Lyft/Cab rides for those in need	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Comment:	<input type="text"/>					
Incentives for volunteers who drive others	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Comment:	<input type="text"/>					
Customer service/sensitivity training for those transporting passengers with high or specialized needs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

1 - least useful 2 3 4 5 - most useful N/A

Comment:

Coordinated carpools, especially from outlying areas of the county

Comment:

Easy "one-stop" system for learning transportation options (an App, transportation training, etc.)

Comment:

7. If price were no object, what ideas do you have about improving transportation in Frederick County?



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Demographic Questions

Please take a moment, if you will, to answer the following questions. These help us to gain further understanding about specific needs.

* 8. Your age:

18-34

35-49

50-64

65-74

Over 75

I prefer not to answer

* 9. Your gender:

- Female
- Male
- I prefer not to answer
- Other (please specify if comfortable)

* 10. Your household income:

- Under \$30,000
- \$30,000 to \$49,999
- \$50,000 to \$74,999
- \$75,000 to \$99,999
- \$100,000 to \$149,999
- \$150,000 or more
- I prefer not to answer

11. ZIP Code Where You Live:

* 12. Your highest level of education completed:

- Some high school, no diploma
- High school diploma or GED
- Some college, no degree
- Associate (2 year) degree
- Bachelor's (4 year) degree
- Master's degree
- Doctoral degree
- I prefer not to answer

* 13. Are you a Veteran?

- Yes
- No
- I prefer not to answer

* 14. Do you have children under age 5 in your household?

- Yes
- No
- I prefer not to answer

15. Please list the number of people in your household.

16. Please list the number of people in your household over the age of 16 who have a driver's license.

* 17. Do you have mobility issues?

- Yes
- No
- I prefer not to answer.

18. If you would like to be entered into a drawing for a \$150 Visa Gift Card, please write your name and contact information below. This will not be linked to any of your survey responses.

Name

Email Address

Phone Number



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Thank you for sharing your perspective. We will be letting everyone know what we've learned.